

Privacy policy aerea

Aerea recognizes that the privacy of its customers and the visitors of its Website is very important. This description of the privacy policy of aerea gives information on the processing of personal data.

Personal data

Aerea processes personal data in conformation with the Dutch Personal Data Protection Act. Aerea will process personal data exclusively for goals as mentioned below. Data is captured in a file and will be stored for as long as this is necessary.

Automatically obtained information

Aerea uses the MAC- (hardware) address of the aerea WiMAX recipient and the aerea IP-adres (Internet protocol) of its customers to be able to guarantee and analyze the aerea services. Aerea uses a statistic programme that registers how frequently and via which links the Website is visited. Cookies are used to manage these visits. Cookies are small files that are downloaded on the computer of customers when they visit the Website. The data obtained will remain anonymous. If required, customers can turn off this function in their browser. Turning off cookies can mean that certain functionalities of the Website can't be used.

Data obtained by means of registration and online forms

The registration and ordering procedures on the aerea Website requires the user to fill in his/her contact data (such as name, e-mail address and mail address), unique identification data (such as username and password), and financial information (such as bank account or credit card number).

The contact data will be used to settle up and send orders and to inform the customer on the services of aerea.

Contact data will also be used for direct-marketing aims, for example for sending customers promotion material and to be able to assist customers, when necessary, with the implementation of the agreement. Customers can stop the use of their data for direct-marketing aims at any time by using the opt-out option; see choice below /opt-out section.

Unique identification data (such as username and password) are used to verify the identity of customers. The financial information which is collected serves for monitoring of credibility and is meant to send invoices.

Traffic data

Aerea stores and uses traffic data, data concerning the way in which the customer uses the services of aerea, to be able to deliver the service to the customer and for invoicing the services. Aerea also uses the traffic data use, insofar necessary, to be able to manage the data, settlement of disputes, addressing information requests of customers, the detection of fraud and the compliance with legal obligations (such as the framework of a criminal research).

With authorization of the customer, traffic data can also be used to conduct market research and sales activities related to the service of aerea.

Choice/opt-out

The aerea Website offers users the opt-out possibility for the use of their data for direct marketing aims. Customers who want to use this opt-out possibility, are able to do this in the following manners:

1. change settings in my aerea at "change settings",
2. send a request via the online contact form on the aerea site,
3. send a request by letter to: aerea, PO Box 71344, 1008 BH Amsterdam.

Links to other Internet sites

The aerea Website may publish links to other Websites. Aerea is not responsible for the privacy policy of these Websites.

Contact aerea

For questions concerning the aerea privacy policy, the use of this site or other Subjects, please contact aerea via the contact form at www.aerea.nl.

Aerea e-mail newsletters

Aerea sends its customers and newsletter subscribers newsletters regularly. Questions concerning these mailings can be send via the contact form on www.aerea.nl.

By clicking on the link below the newsletter, customers can cancel their subscription on the newsletter. It is also possible to cancel the subscription by sending a message via the contact form at www.aerea.nl.

Modifications

This privacy policy can be modified. You are advised to check this privacy policy regularly.